Resnick et al v. Wa	almart.com USA LLC et al	
1 2 3 4 5 6 7 8 9 10	JONATHAN M. JACOBSON, State Bar No. 13504 WILSON SONSINI GOODRICH & ROSATI Professional Corporation 1301 Avenue of the Americas, 40th Floor New York, NY 10019 Tel.: (212) 999-5800 Fax: (212) 999-5899 Email: jjacobson@wsgr.com KEITH E. EGGLETON, State Bar No. 159842 WILSON SONSINI GOODRICH & ROSATI Professional Corporation 650 Page Mill Road Palo Alto, CA 94304 Tel.: (650) 493-9300 Fax: (650) 493-6811 Email: keggleton@wsgr.com Attorneys for Defendant Netflix, Inc.	495 (N.Y.)
12	UNITED STATES DI	STDICT COUDT
13	NORTHERN DISTRICT	OF CALIFORNIA
14 15	IN RE ONLINE DVD RENTAL ANTITRUST LITIGATION) Case No.: M:09-cv-02029-PJH) MDL No. 2029
16	This document relates to:) Hon. Phyllis J. Hamilton
17 18 19	Andrea Resnick, et al. v. Walmart.com USA LLC, et al. (Case No. 3:09-cv-00002-PJH) Scott Lynch, et al. v. Walmart.com USA LLC, et al. (Case No. 3:09-cv-00138-PJH)) ANSWER AND AFFIRMATIVE) DEFENSES TO CONSOLIDATED) AMENDED CLASS ACTION) COMPLAINT
20	Liza Sivek v. Walmart.com USA LLC, et al. (Case No. 3:09-cv-00156-PJH)))
21	Michael Orozco v. Netflix, Inc., et al. (Case No.)))
22 23	3:09-cv-00297-PJH) Melanie Miscioscia v. Netflix, Inc. et al. (Case))
24	No. 3:09-cv-00377-PJH))
25	Michael Weiner v. Walmart.com USA LLC, et al. (Case No. 3:09-cv-00398-PJH)))
26	Stan Magee v. Netflix, Inc., et al. (Case No. 3:09-))
27	cv-01793-PJH)))
28) .)
	ANSWER AND AFFIRMATIVE DEFENSES TO CONSOLIDATED AMENDED CLASS ACTION COMPLAINT	

Defendant Netflix, Inc. ("Defendant" or "Netflix"), for its answer and affirmative defenses to the purported amended class action complaint ("Complaint") of Plaintiffs, states as follows:

- 1. Defendant admits that Plaintiffs purport to bring a class action for damages and injunctive relief premised on claims that Defendant violated federal antitrust laws. Defendant denies the remaining allegations in paragraph 1.
 - 2. Defendant denies the allegations of paragraph 2.
- 3. Defendant states that it and Walmart.com provided online DVD rental services at the beginning of 2005, but denies the allegation of an Online DVD Rental Market. Defendant states it is without knowledge or information sufficient to form a belief as to the truth of the second and third sentences of paragraph 3. Defendant admits that Reed Hastings communicated with John Fleming in January 2005, but otherwise denies the allegations of the last sentence of paragraph 3.
 - 4. Defendant denies the allegations of paragraph 4.
- 5. Defendant denies the existence of a "Market Allocation Agreement." Defendant admits that Netflix has not sold new DVDs. Defendant is without knowledge or information sufficient to form a belief as to whether Walmart.com has rented DVDs online during the unspecified time periods alluded to in the first sentence of paragraph 5. Defendant otherwise denies the remaining allegations of paragraph 5.
- 6. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of the first sentence of paragraph 6. Defendant admits that an individual named Andrea Resnick paid Netflix fees during the alleged Class Period, but otherwise states that it is without knowledge or information sufficient to form a belief as to the truth of the second sentence of paragraph 6. Defendant denies the remaining allegations of paragraph 6.
- 7. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of the first sentence of paragraph 7. Defendant admits that an individual named Bryan Eastman paid Netflix fees during the alleged Class Period, but otherwise states that

it is without knowledge or information sufficient to form a belief as to the truth of the second sentence of paragraph 7. Defendant denies the remaining allegations of paragraph 7.

- 8. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of the first sentence of paragraph 8. Defendant admits that an individual named Amy Latham paid Netflix fees during the alleged Class Period, but otherwise states that it is without knowledge or information sufficient to form a belief as to the truth of the second sentence of paragraph 8. Defendant denies the remaining allegations of paragraph 8.
- 9. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of the first sentence of paragraph 9. Defendant admits that an individual named Stan Magee paid Netflix fees during the alleged Class Period, but otherwise states that it is without knowledge or information sufficient to form a belief as to the truth of the second sentence of paragraph 9. Defendant denies the remaining allegations of paragraph 9.
- 10. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of the first sentence of paragraph 10. Defendant admits that an individual named Melanie Miscioscia paid Netflix fees during the alleged Class Period, but otherwise states that it is without knowledge or information sufficient to form a belief as to the truth of the second sentence of paragraph 10. Defendant denies the remaining allegations of paragraph 10.
- 11. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of the first sentence of paragraph 11. Defendant admits that an individual named Michael Orozco paid Netflix fees during the alleged Class Period, but otherwise states that it is without knowledge or information sufficient to form a belief as to the truth of the second sentence of paragraph 11. Defendant denies the remaining allegations of paragraph 11.
- 12. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of the first sentence of paragraph 12. Defendant admits that an individual named Liza Sivek paid Netflix fees during the alleged Class Period, but otherwise states that it is without knowledge or information sufficient to form a belief as to the truth of the second sentence of paragraph 12. Defendant denies the remaining allegations of paragraph 12.

- 13. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of the first sentence of paragraph 13. Defendant admits that an individual named Michael Wiener paid Netflix fees during the alleged Class Period, but otherwise states that it is without knowledge or information sufficient to form a belief as to the truth of the second sentence of paragraph 13. Defendant denies the remaining allegations of paragraph 13.
- 14. Defendant admits that Netflix, Inc. is a Delaware corporation, and that its stock is traded on the NASDAQ. Defendant admits that in 2008, as reported in the 2008 10-K and elsewhere, its revenue was in excess of \$1 billion dollars. Defendant admits that it is involved in interstate commerce. Defendant admits that it rents DVDs directly to consumers through its website, www.netflix.com, for a subscription fee. Defendant denies all remaining allegations of paragraph 14.
- 15. Defendant denies the existence of a Market Allocation Agreement referred to in the last sentence of paragraph 15. Defendant admits that Walmart.com provided an online DVD rental service. Defendant otherwise states that it is without knowledge or information sufficient to form a belief as to the truth of paragraph 15.
- 16. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of paragraph 16.
- 17. Defendant denies the existence of a conspiracy. Defendant otherwise states that it is without knowledge or information sufficient to form a belief as to the truth of paragraph 17.
- 18. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of paragraph 18.
- 19. Defendant denies the existence of a conspiracy or Market Allocation Agreement.

 Defendant otherwise states that it is without knowledge or information sufficient to form a belief as to the truth of paragraph 19.
- 20. Defendant denies the existence of a conspiracy or Market Allocation Agreement. Defendant otherwise states that it is without knowledge or information sufficient to form a belief as to the truth of paragraph 20.

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Defendant denies the allegations of paragraph 30.

Defendant admits that Plaintiffs purport to define DVD as Digital Video Disc or

Defendant admits that Netflix subscribers may rent DVDs for a monthly fee.

Defendant admits that Netflix plans charge a subscription fee. Plaintiffs have not identified with

Defendant, therefore, states that it is without knowledge or information sufficient to form a belief

that Netflix customers fill out a rental queue in order of rental preference, and that DVDs are sent

particularity the source of statements attributed to Reed Hastings in the third sentence of

paragraph 33. Defendant has been unable to verify whether the quoted material is accurate.

as to the truth of the quoted material in the third sentence of paragraph 33. Defendant admits

to the address designated by the customer through the United States postal system. Defendant

admits that when paying customers in good standing return their DVDs via prepaid envelope

provided with the rental, Netflix then mails the next available DVD in their queue. Defendant

states that it is without knowledge or information sufficient to form a belief as to the truth of the

Defendant denies the allegations in the first sentence of paragraph 35.

Defendant denies the allegations in the first sentence of paragraph 34. Defendant

Defendant denies the allegations in the first sentence of part A of

paragraph 35. Defendant admits that Netflix rentals are priced on a monthly subscription

basis. Defendant states that it is without knowledge or information sufficient to form a

belief as to the allegations in the fourth, fifth, sixth and seventh sentences of part A of

paragraph 35. Defendant admits that Netflix offers movie reviews and customer-specific

recommendations. Defendant denies all remaining allegations in part A of paragraph 35.

Blu-ray Disc containing commercially recorded entertainment programs for personal viewing.

Defendant admits that Plaintiffs purport to exclude blank Digital Video Discs from their

belief as to the truth of the second, third and fourth sentences of paragraph 31.

Defendant denies the allegations of paragraph 32.

definition. Defendant states that it is without knowledge or information sufficient to form a

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ANSWER AND AFFIRMATIVE DEFENSES

ACTION COMPLAINT

TO CONSOLIDATED AMENDED CLASS

otherwise denies the allegations of paragraph 33.

remaining allegations in paragraph 34.

A.

- B. Defendant admits that Netflix subscribers cannot pick up or drop off their DVD rentals at a designated retail store. Defendant admits that a valid United States postal address is required to be a Netflix subscriber. Defendant admits that Netflix is a subscription-based service. Defendant admits that Netflix has over 100,000 titles. Defendant denies all remaining allegations in part B of paragraph 35.
- C. Defendant denies the allegations of the first and second sentences of part C of paragraph 35. Plaintiffs have not identified with particularity the source of statements attributed to Steve Swasey in part C of paragraph 35. Defendant has been unable to verify whether the quoted material is accurate. Defendant, therefore, states that it is without knowledge or information sufficient to form a belief as to the truth of the quoted material in part C of paragraph 35. Defendant denies all remaining allegations of paragraph 35.
- 36. Defendant denies the allegations of the first sentence of paragraph 36. Plaintiffs have not identified with particularity the source of statements attributed to Reed Hastings in the second and third sentences of paragraph 36. Defendant has been unable to verify whether the quoted material is accurate. Defendant, therefore, states that it is without knowledge or information sufficient to form a belief as to the truth of the quoted material in paragraph 36.
- 37. Defendant refers to the April 24, 2009 conference call for a complete and accurate statement of its contents, and otherwise denies the remaining allegations of paragraph 37.
- 38. Defendant admits that it charges its subscribers monthly subscription fees regardless of the DVDs that are rented. Defendant otherwise denies the allegations of paragraph 38.
 - 39. Defendant denies the allegations of paragraph 39.
 - 40. Defendant denies the allegations of paragraph 40.
 - 41. Defendant denies the allegations of paragraph 41.
- 42. Plaintiffs have not identified with particularity the source of statements attributed to Reed Hastings in the quoted passages in paragraph 42. Defendant has been unable to verify whether the quoted material is accurate. Defendant, therefore, states that it is without knowledge

or information sufficient to form a belief as to the truth of the quoted material in paragraph 42. Defendant otherwise denies the remaining allegations in paragraph 42.

- 43. Plaintiffs have not identified with particularity the source of statements attributed to Reed Hastings in the third sentence of paragraph 43. Defendant has been unable to verify whether the quoted material is accurate. Defendant, therefore, states that it is without knowledge or information sufficient to form a belief as to the truth of the quoted material in the third sentence of paragraph 43. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of the third sentence of paragraph 43. Defendant denies that combined revenue for 2005 through 2008 was in excess of \$5 billion dollars and that gross profit margin was 40%, and refers to its filings with the Securities and Exchange Commission. Defendant denies the remaining allegations of paragraph 43.
 - 44. Defendant denies the allegations of paragraph 44.
 - 45. Defendant denies the allegations of paragraph 45.
- 46. Defendant admits that in or around June of 2004, one of its subscription plans was \$21.99 a month. Defendant admits that in or around November of 2004, one of its subscription plans was \$17.99 a month. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of the second, third, and fifth sentences of paragraph 46. Defendant denies the remaining allegations of paragraph 46.
- 47. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of the allegations of paragraph 47.
- 48. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of the allegations of paragraph 48.
- 49. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of the allegations of paragraph 49.
- 50. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of the first sentence of paragraph 50 insofar as it refers to the prices of Wal-Mart DVD Rentals. Defendant otherwise denies the allegations in the first sentence of paragraph 50. Defendant denies the allegations of the second and third sentences of paragraph 50.

Plaintiffs have not identified with particularity the source of statements attributed to an unnamed industry publication in the fourth and fifth sentences of paragraph 50. Defendant has been unable to verify whether the quoted material is accurate. Defendant, therefore, states that it is without knowledge or information sufficient to form a belief as to the truth of the quoted material in the fourth and fifth sentences of paragraph 50. Defendant denies the remaining allegations of paragraph 50.

- 51. Defendant denies the allegations of the first sentence of paragraph 51. Plaintiffs have not identified with particularity the source of statements attributed to Reed Hastings in the second sentence of paragraph 51. Defendant has been unable to verify whether the quoted material is accurate. Defendant, therefore, states that it is without knowledge or information sufficient to form a belief as to the truth of the quoted material in the second sentence of paragraph 51. Defendant denies the existence of a Market Allocation Agreement. Defendant admits that Reed Hastings communicated with John Fleming in January 2005, but otherwise denies the remaining allegations of paragraph 51.
- 52. Defendant refers to the transcript of the referenced conference call for a complete and accurate statement of its contents. Defendant denies the remaining allegations of paragraph 52.
- 53. Defendant refers to the referenced press release for a complete and accurate statement of its contents. Defendant denies all remaining allegations of paragraph 53.
- 54. Defendant admits that the articles listed exist and refers to the complete contents thereof. Defendant denies the remaining allegations of paragraph 54.
- 55. Defendant denies the existence of an Online DVD Rental Market. Defendant denies the existence of a Market Allocation Agreement. Defendant admits that it has not sold new DVDs. Defendant states that it is without knowledge or information sufficient to form a belief as to the truth of the other allegations of paragraph 55.
- 56. Plaintiffs have not identified with particularity the source of statements attributed to Reed Hastings in paragraph 56. Defendant has been unable to verify whether the quoted material is accurate. Defendant, therefore, states that it is without knowledge or information

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1	described in paragraph 64. Defendant otherwise denies the remaining allegations of paragraph
2	64.
3	65. Defendant denies the allegations of paragraph 65.
4	66. Defendant states that paragraph 66 calls for a legal conclusion and does not
5	require a response. Defendant otherwise denies the allegations of paragraph 66.
6	67. Defendant states that paragraph 67 calls for a legal conclusion and does not
7	require a response. Defendant otherwise denies the allegations of paragraph 67.
8	68. Defendant states that paragraph 68 calls for a legal conclusion and does not
9	require a response. Defendant otherwise denies the allegations of paragraph 68.
10	69. Defendant states that paragraph 69 calls for a legal conclusion and does not
11	require a response. Defendant otherwise denies the allegations of paragraph 69.
12	70. Defendant states that paragraph 70 calls for a legal conclusion and does not
13	require a response. Defendant otherwise denies the allegations of paragraph 70.
14	71. Defendant states that paragraph 71 calls for a legal conclusion and does not
15	require a response. Defendant otherwise denies the allegations of paragraph 71.
16	72. Defendant admits that individuals with the names of alleged Plaintiffs referenced
17	in paragraphs 6-13 respectively, paid one or more monthly subscription fee to Netflix.
18	Defendant otherwise denies the allegations of paragraph 72.
19	73. Defendant denies the allegations of paragraph 73.
20	74. Defendant incorporates by reference its responses to paragraphs 1 through 73 of
21	the Complaint in its response to paragraph 74.
22	75. Defendant denies the allegations of paragraph 75.
23	76. Defendant denies the allegations of paragraph 76.
24	77. Defendant denies the allegations of paragraph 77.
25	78. Defendant denies the allegations of paragraph 78.
26	79. Defendant denies the allegations of paragraph 79.
27	80. Defendant denies the allegations of paragraph 80.
28	81. Defendant denies the allegations of paragraph 81.

82.	Defendant incorporates by reference its responses to paragraphs 1 through 81 of
the Complain	t in its response to paragraph 82.
83.	Defendant denies the allegations of paragraph 83.
84.	Defendant denies the allegations of paragraph 84.
85.	Defendant denies the allegations of paragraph 85.
86.	Defendant incorporates by reference its responses to paragraphs 1 through 85 of
the Complain	t in its response to paragraph 86.
87.	Defendant denies the allegations of paragraph 87.
88.	Defendant denies the allegations of paragraph 88 and further denies that any
Plaintiff, or a	ny member of the purported class, collectively or individually, is entitled to any
relief.	
89.	Defendant denies the allegations of paragraph 89.
90.	Defendant incorporates by reference its responses to paragraphs 1 through 89 of
the Complain	t in its response to paragraph 90.
91.	Defendant denies the existence of an Online DVD Rental Market. Defendant
denies the exi	stence of a Market Allocation Agreement. Defendant states that it is without
knowledge or	information sufficient to form a belief as to the truth of the allegations in the fourth
sentence of pa	aragraph 91. Defendant denies all remaining allegations of paragraph 91 and
further denies	that any Plaintiff, or any member of the purported class, collectively or
individually,	is entitled to any relief.
92.	Defendant denies the allegations of paragraph 92.
93.	Defendant denies all allegations not specifically admitted.
94.	Defendant demands a trial by jury on all issues so triable.
	AFFIRMATIVE DEFENSES
Witho	out assuming any burden of proof they would not otherwise bear, Defendant also
asserts the fol	lowing defenses:
	the Complain 83. 84. 85. 86. the Complain 87. 88. Plaintiff, or an relief. 89. 90. the Complain 91. denies the exit knowledge or sentence of particular denies individually, sentence of particular denies individual denies indiv

1	<u>First Affirmative Defense</u>
2	The Complaint, and each purported cause of action contained therein, fails to state facts
3	sufficient to constitute a cause of action against Netflix.
4	Second Affirmative Defense
5	Plaintiffs cannot satisfy the requirements of Fed. R. Civ. P. 23(a), Fed. R. Civ. P. 23(b)(2)
6	or Fed. R. Civ. P. 23(b)(3).
7	<u>Third Affirmative Defense</u>
8	Plaintiffs have not sustained any cognizable injury or antitrust injury by reasons of any
9	actions or omissions of Defendant Netflix.
10	Fourth Affirmative Defense
11	Plaintiffs lack standing to bring some or all of their claims.
12	<u>Fifth Affirmative Defense</u>
13	Netflix's conduct was not intended to have, did not have, and is not likely to have any
14	adverse effect on competition in any relevant market.
15	Sixth Affirmative Defense
16	Plaintiffs have failed to properly allege a relevant market.
17	Seventh Affirmative Defense
18	Defendant lacks market power in any relevant market.
19	Eighth Affirmative Defense
20	Defendant's conduct had independent and legitimate business justifications for its
21	conduct.
22	Ninth Affirmative Defense
23	Defendant's conduct was procompetitive.
24	<u>Tenth Affirmative Defense</u>
25	Plaintiffs' claims are barred, in whole or in part, because the damages they seek are too
26	speculative and too remote.
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	ANSWER AND AFFIRMATIVE DEFENSES -13- TO CONSOLIDATED AMENDED CLASS

1	Eleventh Affirmative Defense
2	Plaintiffs' claims are barred, in whole or in part, by the doctrines of laches, estoppel and
3	unclean hands.
4	Twelfth Affirmative Defense
5	Plaintiffs' claims are barred, in whole or in part, because Plaintiffs have failed to mitigate
6	their alleged damages, if any.
7	Thirteenth Affirmative Defense
8	Plaintiffs' claims are barred to the extent the claims or the relief sought are moot.
9	Fourteenth Affirmative Defense
10	Plaintiffs' claims for injunctive or equitable relief are barred, in whole or in part, because
11	Plaintiff has an adequate remedy at law.
12	<u>Fifteenth Affirmative Defense</u>
13	The relief sought by Plaintiffs is barred, in whole or in part, because the alleged damages
14	sought are too speculative and uncertain, and because ascertaining and allocating alleged
15	damages would be impossible.
16	Sixteenth Affirmative Defense
17	Plaintiffs' claims are barred, in whole or in part, because Plaintiffs lack standing to bring
18	some or all of their claims.
19	Seventeenth Affirmative Defense
20	Plaintiffs' claims are barred, in whole or in part, by the applicable statutes of limitations.
21	Eighteenth Affirmative Defense
22	Plaintiffs' claims are barred in whole or in part by Plaintiffs' failure to comply with
23	Netflix's Terms of Use.
24	Defendant reserves the right to assert other defenses as appropriate.
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	ANSWER AND AFFIRMATIVE DEFENSES -14- TO CONSOLIDATED AMENDED CLASS

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1	Date: July 13, 2009	Respectfully Submitted,
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3		WILSON SONSINI GOODRICH & ROSATI PROFESSIONAL CORPORATION
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	ANSWER AND AFFIRMATIVE DEFENSES TO CONSOLIDATED AMENDED CLASS ACTION COMPLAINT	-15-

WILSON SONSINI GOODRICH & ROSATI Professional Corporation 1301 Avenue of the Americas, 40th Floor New York, NY 10019 Tel.: (212) 999-5800 Fax: (212) 999-5899 Email: jjacobson@wsgr.com KEITH E. EGGLETON, State Bar No. 159842 WILSON SONSINI GOODRICH & ROSATI Professional Corporation 650 Page Mill Road Palo Alto, CA 94304 Tel.: (650) 493-9300 Fax: (650) 493-6811 Email: keggleton@wsgr.com	0495 (N.Y.)
Attorneys for Defendant Netflix, Inc.	
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UNITED STATES DISTRICT COURT	
NORTHERN DISTRIC	CT OF CALIFORNIA
IN RE ONLINE DVD RENTAL ANTITRUST LITIGATION	
This document relates to:)) Hon. Phyllis J. Hamilton
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Melanie Miscioscia v. Netflix, Inc. et al. (Case))
No. 3:09-cv-00377-PJH)	,
))

CERTIFICATE OF SERVICE The undersigned hereby certifies that a true and correct copy of the foregoing ANSWER AND AFFIRMATIVE DEFENSES TO CONSOLIDATED AMENDED CLASS ACTION COMPLAINT was served on the 13th day of July, 2009 as follows: Via Northern District of California CM/ECF Electronic Filing System All counsel of record. /s/ Sara Ciarelli Walsh Sara Ciarelli Walsh CERTIFICATE OF SERVICE